

## LOCKDOWN NOTICE

**Vinlab** will continue to work in shifts during lockdown level one. We will, therefore, only receive samples **daily between 8-14h00 for same day results**. We will, however, accept samples after 14h00. Analysis on these samples will only be performed the following day. We can accommodate urgent samples after 14h00 if and when arranged with us. Due to limited staff and sample volumes we urge clients to only make use of this when absolutely necessary.

**The below is a guideline to services offered and turnaround times that you can expect:**

### GC Analyses:

- Thiols will be done when we have enough samples
- 4EP and 4 EG will be done once a week
- We will receive corks and will do these analyses as we have staff available, but we do try to attend to it soonest.
- Spirit panels will be done depending on available personnel

### Export analyses:

- Sorbic is a routine analysis and we try to do it daily
- Citric, Total Sulphates and Methanol Acids for exporting (we do these analyses when we have enough samples to optimise resources)
- Metals (we do one or two big runs a week depending on the number of samples)

### Micro lab:

- PCR samples on wine and concentrate (Please try to have your PCR samples at the lab on a Friday – if we have more samples to do at the same time it makes it much easier for us.)
- Sterilities Test is a routine analysis and will be given priority
- Brett and other microbe plates (we try to do it as we receive it)

### **Vinlab H2O will be open to receive water samples daily until 14h00.**

- We are almost back to normal with turnaround times
- PCR analyses will be done once a week (we are struggling to get clearance from customs for certain kits, which may result in delayed turnaround times)
- Due to incubation times samples for HPC (SANS 24, potability and drinking water) will only be done on Mondays to Thursdays. These samples will be accepted on Fridays, but if a second bottle is not provided all analyses will only be done on the following Monday.

***Please talk to us if you have special requests, we will do our best to help.***

For all enquiries, please send an email to [info@vinlab.com](mailto:info@vinlab.com) we will attend to this ASAP

THANK YOU FOR YOUR CONTINUED SUPPORT